



Applying a new license file

If you have 2D DESIGNER 2010, 3DSMART 2010/2011 or PapriCAD V1 installed on your server, here's a tip for adding additional licenses to the server.

Problem: We currently have PROCAD's software installed on our server and have 3 licenses. I added 2 additional licenses but the license manager still read that there are only 3 licenses. How come my additional licenses are not registering?

Reason and Solution: The FlexNET's Imtools help distribute the licenses and it keeps a cached copy of the license file. When you replaced the old license file with the new one, it still has a copy of the license file in memory.

In order to read the new license file, you will need to run the Imtools application on the server. After the application launches, you will see a tab that is labeled "Start/Stop/Reread". Click that tab and perform the following steps to apply the new license file:

- 1) Stop the server
 - Sometimes the server will not stop until you have checked "Force Server Shutdown"
- 2) Start the server
 - Imtools will show a message informing that the server is started
- 3) Reread the license file
 - A message will appear on the bottom notifying the status of reading the license.